

*Bargain Finder*SM *Max*
Customer Questionnaire

Agency Name: _____

Agency PCC: _____

1. What pseudo city codes (PCCs) will you use to process *Bargain Finder Max* shopping transactions: _____

2. Do you book and shop in the same PCC?

Yes No

3. Low-fare search tier:

a. Which low-fare search tier did you select in the *Bargain Finder Max* agreement?

50 100 200

b. Do you have any plans to change your tier in the future?

Yes No

If Yes, please provide timeline details: _____

4. If you selected Calendar Shopping, which of the following options did you select in the *Bargain Finder Max* agreement?

+/-1 day +/-3 days

5. Do you use a third-party developer?

Yes No

If Yes, who? _____

6. Do you use *Sabre*[®] *Web Services* for low-fare search (WPNI, JR)?

Yes No

7. What are your estimated number of *Bargain Finder Max* transactions planned for:

- Certification per day during your testing period? _____
- Production per day after implementation? _____

8. Migration cutover plans:

a. What type of cutover are you planning?

- Knife-edge cutover
- Send your production transactions in stages

b. Which dates: _____

c. What volume percentages: _____

9. Peak information for shopping transactions (in USA Central Standard Time):

a. What are your peak usage counts? _____

b. What are your peak times of day? _____

10. Do you have a routine maintenance schedule for implementations that may affect your product usage?

Example: You restart your shopping servers every day at 2:00 p.m. CST.

- Yes
- No

11. Do you plan to use the Shop Across Passenger Types feature?

Note Shop Across Passenger Types allows customers to specify up to four passenger types in a single entry, regardless of the number of passengers or passenger type combinability.

- Yes
- No

12. Will you shop for *complex* trips?

Notes

- A complex trip is defined as any itinerary other than simple one way or round trip. For example, open jaws and multi-destination journeys are complex trips.
- Bargain Finder Max returns a maximum of 19 options for complex trips.

Yes No

13. What is your shopping workflow? Do you have a different process flow for published fares versus negotiated fares? If so, please provide details for both in the following table. To change the order of the process, click the arrow to the right of the item you want to change, and then click a new option in the list.

Process flow for Published Fares	Process flow for Negotiated Fares (if different)
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.
6.	6.
7.	7.
8.	8.

14. Married Sell and Unable to Confirm:

Note Carriers can restrict availability based on through markets (*married sell* logic). Selling these itineraries point to point may result in a failed attempt. The *Bargain Finder Max* response identifies segments that must be sold as through itineraries and not point to point.

a. Do you use married sell logic?

- Yes No

b. Are you aware of married indicator logic during booking?

- Yes No

Note Carriers may restrict availability based on through markets (married sell logic). Selling these itineraries point to point may result in a failed attempt. The *Bargain Finder Max* response identifies segments that must be sold as through and not point to point.

c. How many times do you try to book the same itinerary? _____

d. Do you use retry logic?

- Yes No

e. Do you experience options that are Unable to Sell/Unable to confirm (UC) with your current low-fare search product?

- Yes No

f. Have you ever been or are you blacklisted from any airlines' availability?

- Yes No

Please provide details: _____

g. What is your current percentage of UCs? _____

h. Do you use an automated system to prevent UCs?

Note If a UC is returned for a specified flight, do you use a system to tag or remove that option from displaying to any other users for the next "X" period of time?

Yes No

If Yes, please provide details: _____

15. Are you using any form of caching?

Yes No

If Yes, please describe your cache logic in detail including how long items are held in cache: _____

16. Do you use *Sabre Web Services* for booking and ticketing?

Yes No

If Yes, please list the *Sabre Web Services* request names of the products you use:

17. What tool do you use to send requests to *Sabre Web Services*?

- .NET
- Axis 1.4
- Other: _____